



VACANCY

REFERENCE NR	:	VAC00116
JOB TITLE	:	Specialist: Networks (WAN)
JOB LEVEL	:	C4
SALARY	:	R 390 414 – R 585 621
REPORT TO	:	Consultant: Networks (WAN Ops) Engineer
DIVISION	:	PLC LP: Infrastructure Services
DEPT	:	Prov LP: Wide Area Network
LOCATION	:	SITA Limpopo
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To monitor network status, attend to network incidents and service requests, ensure service restoration, and completion of root cause analysis.

Key Responsibility Areas

- To Plan and design Network infrastructure which includes improvements, upgrades and solution which will ultimately guarantee project success
- To prepare and install Network infrastructure as specified by the client so that the required service delivery standards are met
- To provide administrative support and maintenance to relevant stakeholders in order to enhance effective service delivery
- Attend and resolve WAN and related calls logged within the agreed signed SLAs.
- To conduct proactive Network monitoring and management to reduce risks and eliminate inefficiencies
- To furnish service reports on the Network performance by using appropriate communication channels to keep all stakeholders abreast of developments.
- To form part of SITA Quality Assurance team on the clients' network infrastructure assessment and specifications.

Qualifications and Experience

Minimum: 3-year National diploma/degree in Computer Science/Information Technology/Engineering and/or equivalent. Certificate in CCNA, CCNP and Any Recommended and Approved Network Related Qualification.

Experience: 3 years' experience in Wide Area Network (WAN), Troubleshooting Technology, Network Topology, Network Design, Application Layer, Network Security and Routing and Switching Protocols.

Technical Competencies Description

Knowledge of: Organizational Awareness: Network Infrastructure IT and Government Industry IT Products and Services Knowledge of: Incident Restoration and network principles Internet, Application Layer protocols, services

and standards Computer and network principles Multi-Protocol Label Switching (MPLS) Virtual Private Network (VPN) Wide Area Network (WAN) Local Area Network (LAN) Quality of Service (QOS) Routing and Switching Carrier Services Service Level Agreement (SLA) reporting. A solid understanding of: Network Management Systems VPN technologies and concepts Modems Carrier Technology Cabling Principles Troubleshooting WAN Technologies Behavioural Attributes: Self-confidence, Problem resolution orientation, Customer Relations, communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision.

Other Special Requirements

Drivers' Licence with own car for travelling to attend to Limpopo Provincial WAN related calls.

How to apply

Internal candidates must apply using this email address: Mpho.internallprecrutment@sita.co.za

External Candidates must apply using email address: lprecruitment@sita.co.za

Closing Date: 17 September 2021

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered